

Message

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**From:** Zedella, Leah [Zedella.Leah@epa.gov]  
**Sent:** 9/15/2020 3:55:27 PM  
**To:** Reinhart, Roger [Reinhart.Roger@epa.gov]; Wilson, Jennifer [wilson.jenniferA@epa.gov]; Rowsey, Kevin [rowsey.kevin@epa.gov]  
**Subject:** FW: Health Department Quarterly Check In - Sampling Offer Letters Mailed 082820  
**Attachments:** 2Q20 HDQC Sampling Offer Letters 082820.pdf

Hello all – to follow up on the nonresponsive issue, I am wondering if we have proposed a different letter be sent to these residents? The letter is very technical and it is only in the last sentence of the first page that a sampling offer is made. The intent of the letter is buried under info about the consent order, regulations, health effects of PFOA, etc., and perhaps people are not taking the time to read and understand the letter.

I know this issue has been on-going and a lot of public outreach has occurred over the years, but I am wondering what you think about sending something more layperson-friendly? After reviewing the letters being sent, I am not surprised the response rate is low. Revising the letter might be easier than looking for 400+ phone numbers. Let me know what you think.  
Thanks!

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**From:** Davis, Katherine L <katherine.l.davis@aecom.com>  
**Sent:** Monday, August 31, 2020 8:56 AM  
**To:** Wilson, Jennifer <wilson.jenniferA@epa.gov>; Reinhart, Roger <Reinhart.Roger@epa.gov>; Rowsey, Kevin <rowsey.kevin@epa.gov>; Konfirst, Matthew <konfirst.matthew@epa.gov>; Zedella, Leah <Zedella.Leah@epa.gov>  
**Cc:** 'Andrew.S.Hartten@chemours.com' <Andrew.S.Hartten@chemours.com>  
**Subject:** Health Department Quarterly Check In - Sampling Offer Letters Mailed 082820

Good Morning,

Attached please find a PDF of the four sampling offer letters we mailed on Friday to folks identified by the Health Department during the most recent check in. Thanks.

Kathy

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